



Terms of Service

Please read these Terms of Service ("Terms") carefully before engaging with the technical and cleaning services provided by JVP Technical Services Est. These Terms govern your use of our services and outline the rights and responsibilities of both parties. By using our services, you agree to be bound by these Terms.

1. Service Agreement:

By engaging with our technical and cleaning services, you agree to abide by the following terms:

- a. Service Scope: We will provide technical and cleaning services as agreed upon in the service agreement or work order.
- b. Service Standards: We will perform our services with reasonable care and skill, ensuring that they meet industry standards and comply with applicable laws and regulations.
- c. Client Cooperation: You agree to provide us with accurate and complete information necessary for the provision of our services. You also agree to cooperate with us and provide access to the premises as required for the performance of the services.

2. Payment and Billing:

- a. Pricing: Our pricing for services will be communicated to you prior to engagement. Prices are subject to change, but any changes will be communicated to you in advance.
- b. Payment Terms: Payment for services is due as per the agreed-upon terms. Late payments may be subject to additional fees or interest charges.
- c. Cancellation and Refunds: Cancellation of services must be communicated to us in advance. Refunds for canceled services will be provided as per our refund policy, which will be communicated to you at the time of cancellation.

3. Liability and Limitations:

- a. Limitation of Liability: We will not be liable for any direct, indirect, incidental, consequential, or punitive damages arising out of or in connection with the use of our services.
- b. Indemnification: You agree to indemnify and hold us harmless from any claims, damages, losses, or liabilities arising out of your use of our services or any breach of these Terms.

4. Intellectual Property:

- a. Ownership: All intellectual property rights related to our services, including but not limited to trademarks, logos, and copyrighted materials, remain the property of JVP Technical Services Est.
- b. Use Restrictions: You agree not to reproduce, distribute, modify, or create derivative works of our intellectual property without our prior written consent.

5. Confidentiality:

- a. Non-Disclosure: We will treat all information provided by you as confidential and will not disclose it to any third party without your consent, except as required by law.
- b. Data Protection: We will handle your personal information in accordance with our Privacy Policy, which is incorporated by reference into these Terms.

6. Termination:

- a. Termination by Either Party: Either party may terminate the engagement by providing written notice to the other party. Any outstanding payments or obligations will become due upon termination.
- b. Termination for Breach: We may terminate the engagement immediately if you breach any of these Terms or fail to fulfill your payment obligations.

7. Governing Law and Jurisdiction:

These Terms shall be governed by and construed in accordance with the laws of the United Arab Emirates. Any disputes arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of Dubai.

8. Amendments:

We reserve the right to modify or update these Terms at any time. Any changes will be effective immediately upon posting the updated version on our website. We encourage you to review these Terms periodically for any changes.

If you have any questions or concerns about these Terms, please contact us using the information provided at the end of this document.

By engaging with our technical and cleaning services, you acknowledge that you have read and understood these Terms and agree to be bound by them.

Office Address

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