

#### **Privacy Policy**

At JVP Technical Services Est., we are committed to protecting the privacy and confidentiality of our clients' personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you engage with our technical and cleaning services. By using our services, you consent to the practices described in this Privacy Policy.

1. Information We Collect:

We may collect personal information from you when you engage with our services, including but not limited to:

- Contact information (such as name, address, email address, and phone number)
- Payment information (such as credit card details)
- Service preferences and requirements
- Feedback and reviews
- 2. How We Use Your Information:

We may use the information we collect from you in the following ways:

- To provide and maintain our services
- To process payments and fulfill your service requests
- To communicate with you regarding your inquiries, bookings, and service updates
- To personalize your experience and improve our services
- To address technical issues and ensure the security of our systems
- To comply with legal obligations and enforce our policies
- 3. Information Sharing and Disclosure:

We understand the importance of keeping your personal information private. We will not sell, trade, or otherwise transfer your information to third parties without your consent, except in the following circumstances:

- To trusted third-party service providers who assist us in delivering our services (e.g., payment processors, IT support)

- To comply with legal requirements, such as responding to subpoenas or court orders

- To protect our rights, property, or safety, as well as that of our clients or others

## 4. Data Security:

We take the security of your personal information seriously and employ industry-standard measures to protect it from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

5. Retention of Personal Information:

We will retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

# 6. Your Rights:

You have the right to access, update, correct, or delete your personal information. If you would like to exercise any of these rights or have any questions or concerns about our Privacy Policy, please contact us using the information provided at the end of this document.

## 7. Changes to this Privacy Policy:

We reserve the right to modify or update this Privacy Policy at any time. Any changes will be effective immediately upon posting the updated version on our website. We encourage you to review this Privacy Policy periodically for any changes.

## 8. Contact Us:

If you have any questions or concerns about our Privacy Policy or the way we handle your personal information, please contact us at rightservicesprovider@jvpdxb.com

By engaging with our technical and cleaning services, you acknowledge that you have read and understood this Privacy Policy and consent to the collection, use, and disclosure of your personal information as described herein.

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